

## Client Agreement

—Please Read And Initial Each Item—



Initials \_\_\_\_\_ Fur The Love of Dogs Inc. reserves the right to immediately change your dog's type of boarding/daycare if we believe it is necessary to protect the health and well-being of your dog(s), other dogs or our staff.

Initials \_\_\_\_\_ The owner specifically represents to FTLOD that the pet(s) have not been exposed to rabies, parvo or distemper within 30 days prior to current services and further, said pet(s) have received an annual **Rabies, Distemper, Bordetella** vaccination which can be confirmed by showing proof from a veterinarian. If said vaccines cannot be confirmed, FTLOD has the authority to refuse admittance of the pet(s). This ensures your dog(s) safety as well as that of our other guests.

Initials \_\_\_\_\_ Dogs with flea or tick problems will be bathed at the owner's expense.

Initials \_\_\_\_\_ Check-out time is 7am-11am M-F, Sat. 8am-11am & Sunday 9-11am. Check out after 11am will include a late pick up fee of \$25.00 total for BNB, daycare charges apply to Cage-Free. Our facility closes at 7pm Mon-Fri & Sat. 5pm. Sunday pick up is by appointment between 9am-11am or 3pm-5pm.

Initials \_\_\_\_\_ Check-in time is 7am-1pm for slumber party with daycare and 8am-12pm on Saturday. Check-in time for Bed and Breakfast suite is 7am-4pm Mon-Fri & 8am-3pm Saturday. I understand that checking in before our regular opening hours will incur an additional fee of \$5.00 for every 15mins. Earlier check-in will need to be pre-scheduled. All Sunday Check-in/out times are by appointment. All charges must be paid in full upon drop-off of your dog.

Initials \_\_\_\_\_ Please pre-bag each meal for your pet(s) and label AM or PM along with their name and any medications.

Initials \_\_\_\_\_ Owners are welcome to bring their own blankets or beds if desired, however we cannot guarantee that they will be returned in the same condition or at all. We provide bedding, therefore we ask that you please leave those at home unless you feel it is critical to your dog's stay. As stated above, we can't guarantee that any item goes home in the same condition or at all. Please label your pets name on all items.

Initials \_\_\_\_\_ If your pet(s) becomes ill or if the state of the animal(s) health otherwise requires professional attention. FTLOD in it's sole discretion, may engage the services of a local veterinarian or provide appropriate medical attention to the animal. Medical treatment may require transportation of my pet(s) to receive care and I hereby authorize such transportation. I agree that I am fully responsible for the cost of any such medical treatment & transportation. I am aware and understand that FTLOD employees are not veterinarians and will not be expected to diagnose or detect illnesses in the pet(s) that are staying in our facility.

Initials \_\_\_\_\_ Owner is aware that by leaving their pet(s) at Fur The Love of Dogs Inc. their pet(s) is at a higher risk of contracting canine cough, viruses or acquiring nicks, cuts and possibly punctures. While we have taken special care in designing our facility and maintaining a high standard of cleanliness and safety, no vaccine is 100% guaranteed.

Initials \_\_\_\_\_ For non-holiday reservations, please give 3 days notice for any cancellations. For holiday reservations, please give 10 days notice. **If these days are not given the deposit will be deemed non-refundable or creditable.**

Initials \_\_\_\_\_ Your pet(s) may be photographed or recorded while at in our facility. FTLOD will be the sole owner of such photos/recordings and will reserve the right to use them for display on the website or for advertising.

Initials \_\_\_\_\_ As outlined by state law we will follow the Abandoned Pet Procedure for any abandoned pet at Fur The Love of Dogs Inc. If said pet(s) are not picked up within 10 days of the scheduled pick-up date, said pet(s) will be taken to Animal Control. You will be responsible for all cost incurred during this time including, but not limited to, court costs and legal fees for the collection of such costs.

Initials \_\_\_\_\_ I represent that I have disclosed and shall continue to disclose any and all medical conditions including but not limited to personality concerns or behaviors that may affect, limit or prevent my pet(s) ability to participate in services provided by FTLOD. I understand that FTLOD is relying on and will rely on those communications to provide a safe and pleasant environment for both humans and animals within its facility.

**Reservations:** Confirmed reservations are made when a monetary deposit is put down at least three(3) days prior to scheduled drop off date during non-peak times. During peak holiday's (see website for details) there is a five (5) day reservation window to hold your reservation.

**Rescheduling:** the deposit will be transferable to next arrival date when rescheduled within the cancellation policy terms. Early departure is considered a cancellation and follows the same policy, regardless of reason. I understand I am responsible for payment of all days reserved, regardless of picking up earlier than scheduled. Once you reserve your space/room we cannot book this room again for other interested parties. We cater to our pet(s) and have limited space in order to give them the high quality of care our clients are seeking.



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Please read carefully. This agreement includes a release of liability and waiver of legal rights and deprives you of the right to sue FTLOD Inc. and related parties. Do not sign this agreement unless you have read it in its entirety and understand its effect, policies, procedures, pet release, waiver or liability assumption or risk and indemnification agreements.

I understand that Fur The Love of Dogs is a cage-free facility. When your pet(s) is enrolled in daycare it is understood that playgroups will have multiple dogs interacting together. This play will involve other dogs mouth and paws, which can result in nicks and scratches on my pet(s).

While FTLOD provides reasonable care and supervision in the playgroups, employees may not notice these nicks or scratches before my pet(s) departure and therefore parents might not be notified. If you do not choose to use daycare services your pet(s) will not interact with other dogs while only staying in the Bed & Breakfast suites and will only interact with our human staff. In addition, I agree that if my pet(s) is injured by another pet(s), I hereby release Fur the Love of Dogs Inc. its owners, employees and agents from all liability and financial responsibility for such injury. I further understand that if my pet(s) bite a human or pet(s) that FTLOD may contact the appropriate authorities.

I understand that Fur the Love of Dogs Inc. reserves the right to deny admittance to any Pet(s) for any reason at any time. I represent that my pet(s) meet all of the following requirements to stay with us:

1. My pet(s) are 12 weeks of age or older for Bed & Breakfast suite or 16 weeks of age or older for Cage-Free Sleepover with Daycare.
2. My pet(s) are on a monthly flea & tick preventative. Dog(s) with flea and/or tick problems will be bathed at the owners expense.
3. My pet(s) have been in good health for the last 30 days prior to check-in.
4. My pet(s) are not aggressive toward people.
5. My pet(s) will enter and exit FTLOD facility on a leash.

I understand that my pet(s) cannot be admitted or released when lobby is closed. **NO EXCEPTIONS.** The lobby is closed for check-in/out on: *New Year's day, Memorial day, Easter, Independence day, Labor day, Thanksgiving day and Christmas Day.*

Each time I bring my pet(s) into FTLOD I am re-affirming the terms of this agreement including updated claims and the truthfulness and accuracy of all the statements I have made in the agreement.

I hereby certify that I am the legal owner of said pet(s), and that my pet has been inoculated as indicated by the information presented. I authorize Fur The Love of Dogs Inc. to do whatever they deem necessary for the safety, health and well being of my pet(s) while under the care of FTLOD Inc. including seeking professional veterinary treatment for my pet(s). I release, indemnify, and agree to hold Fur The Love of Dogs Inc. harmless from any and all manner of damages, claims, loss, liabilities, costs or expenses, causes of actions or suits whatsoever in law or equity, (including, without limitation, attorney's fees and related costs) arising out of or related to the services provided by FTLOD Inc. With owner's signature below, he/she understands the risk involved in putting his/her pet(s) in a cage-free environment and acknowledge & accept exclusive and sole responsibility for all medical expenses to said pet(s) no matter the cause. Owner also authorizes the release of said pet(s) medical records from pet(s) veterinarian. I further attest that if I am not the sole owner or representative of the dog(s) subject to this application that my signature is sufficient to enter into this contract for and on behalf of any other owner or representative. By signing this contract and leaving pet(s) with FTLOD Inc. furthermore, owner has read and understands all procedures and policies included herein.

Signature \_\_\_\_\_ Date: \_\_\_\_\_

Pet(s) name who is being permitted to be a guest at FTLOD: \_\_\_\_\_